

CABINET FOR HEALTH AND FAMILY SERVICES OFFICE OF THE SECRETARY

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Statewide News Release

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State Honors Top Child Support Contracting Officials, Staff

FRANKFORT, Ky. (Oct. 12, 2017) – The Kentucky Cabinet for Health and Family Services (CHFS) has announced the state's 20 top-performing child support collection partners from the past year and has recognized other staff who have helped get more payments for children served by the child support program.

The winners were announced today at a ceremony in Frankfort hosted by the CHFS Child Support Enforcement program (CSE), part of the CHFS Department for Income Support (DIS).

The CSE administers child support enforcement for all 120 counties. CSE contracts with local officials to jointly manage the duties.

CHFS Secretary Vickie Yates Brown Glisson thanked the contractors and staff who were recognized.

"The service you provide through Child Support Enforcement touches so many lives," she said. "That work is helping to build a better future for thousands of Kentucky children. Through your work, you promote parental responsibility so that children receive support from both parents -- even when they live in separate households. It is not always easy, but you define the spirit of public service."

Acting DIS Commissioner Bryan Hubbard, who leads the CSE, said he was pleased to help honor the state's top performing contractors and administrative staff.

"The cabinet has set the bar for improved performance across the state over the past year, and those contractors and staff recognized today have made an exemplary impact," Hubbard said. "Their outstanding service to our most vulnerable citizens this past year is an example their colleagues should aspire to emulate."

Contracting officials are ranked based on their paternity establishments, the establishment of child support orders, child support collections and past-due collections.

Rankings for the 2016-17 fiscal year were made based on number of active cases.

Top performing counties with 1,000 or fewer cases are as follows:

- Clinton County, County Attorney Michael A. Rains
- Garrard County, County Attorney Mark Metcalf



- Livingston County, Former County Attorney Billy Riley (retired)
- Lyon County, County Attorney Lee Wilson
- Monroe County, County Attorney Wes Stephens
- Morgan County, County Attorney Myles Holbrook
- Robertson County, Special Prosecutor John Price
- Trimble County, County Attorney Crystal Heinz

Top performing counties with 1,000-2,000 cases are as follows:

- Breckinridge County, County Attorney Bradley Butler
- Johnson County, County Attorney Michael Endicott
- Oldham County, County Attorney John K. Carter
- Rockcastle County, County Attorney Jeremy Rowe
- Rowan County, County Attorney Cecil Watkins
- Simpson County, County Attorney Sam R. Phillips
- Taylor County, County Attorney John D. Bertram

Top performing counties with 2,000-4,000 cases are as follows:

- Carter County, County Attorney Brian Bayes
- Harlan County, County Attorney Fred Busroe Jr.
- Hopkins County, County Attorney Byron Hobgood

Top performing counties with 4,000 cases or more are as follows:

- Hardin County, County Attorney Jennifer B. Oldham
- Warren County, County Attorney Amy Hale Milliken

Several other awards were also given to contractors and CSE staff. They are as follows:

- Contracting Official Office of the Year Jessamine County Attorney's Office
- John R. Fendley Child Support Attorney of the Year Philip S. George Jr., Marion County Friend of the Court
- Tim Olds Outstanding Customer Service Award Linda Johnson, Greenup County Attorney's Office
- Contracting Official Employee of the Year Joe Leavell, Jefferson County Attorney's Office
- State Child Support Field Office Employee of the Year Eva West, Lakes Regional Office
- Central Office Employee of the Year Dianne Darnell, Processing and Distribution Branch
- Commissioner's Award Administrative Enforcement Section (AES)

Learn more about child support at http://chfs.ky.gov/dis/cse.htm.

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The Cabinet for Health and Family Services is home to most of the state's human services and healthcare programs, including the Department for Medicaid Services, the Department for Community Based Services the Department for Public Health, the Department for Aging and Independent Living and the Department for Behavioral Health, Developmental and Intellectual Disabilities. CHFS is one of the largest agencies in state government, with nearly 8,000 full- and part-time employees located across the Commonwealth focused on improving the lives and health of Kentuckians.